



# ISS 45

 *Release Notes & What's New*

*ISS45 8.1.2.1-070*



## ISS45 Release Notes & What's New 8.1.2.1-070

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# Introduction

Several new features and enhancements were made recently to the StoreNext ISS45 system as a result of customer change requests and internal research and development. These changes are reflected in the accompanying ISS45 8.1.2.0-070 software. The Change Request Document (CRD) number assigned to each enhancement is listed in the description heading.

Following the change description is an abbreviation (or combination thereof) of the ISS45 area affected:

(FO) – Front Office

(POS) – WinPOS

(Sys) – System / Services

If you have any questions regarding this release, please contact StoreNext Support.

# CRD Listing

## 9667 – FSA Compliance Implementation (FO/POS/Sys)

The US Internal Revenue Service has placed new restraints on stores wishing to accept health-care debit account cards, such as Flexible Spending Arrangement (FSA) cards, Health Reimbursement Account (HRA) cards etc. For supermarkets, these rules go into effect January 1, 2008. As of that date, financial transactions using these cards for tender will be rejected by the financial networks unless the store has implemented an "Inventory Information Approval System" (IIAS) that can determine which items in the shopper's order are qualified for health-care reimbursement using that card.

The regulations stipulate that FSA cards — designated by Bank Identification Numbers (BINs) and/or card ranges — cannot be accepted unless the messaging from the POS and EFT systems indicate that the POS system's IIAS has filtered out those items that are not healthcare-qualified for tender. The FSA debit (likely within a split-tender transaction) can tender only sum of the qualified health-care and prescription co-pay items. Retailers that do not have the IIAS feature option in ISS45 will not be able to accept FSA or other health-care debit account cards.

The POS must separate prescription co-pay amounts from the other health-care qualified purchases and report them as separate totals to the EFT payment system. With the FSA/IIAS option, ISS45 POS is now able to provide the FSA Amount and Prescription (Rx) amount to the EFT processor as well as to the Total Transaction Value. Shoppers using FSA cards must tender them as the FIRST payment medium in a transaction. Card balances are used to pay prescription co-pay (Rx) items/departments first and then the other health-care qualified items are paid next from the card's account.

When the FSA tender is complete, the shopper tenders other media to complete the transaction for any remaining balance due on the health-care qualified items (not sufficient funds in the FSA account to cover all qualified purchases) plus the payment due on all non-health-care qualified items.

### Front Office

#### New Parameters

To support FSA card processing and FSA templates for printing totals and disclaimers, new parameters have been established. The following General System Parameters are located in the **new** Store / POST / Operational / FSA folder.

Parameter	Explanation
Enable Healthcare Item Substantiation	When this parameter is set to Yes, the IIAS and health-care item qualification and health-care card processing is enabled.

Template name for FSA totals	This parameter defines the template used to print prescription co-pay (Rx) totals, non-prescription health-care qualified item (FSA) totals, and the overall co-pay/FSA total on the receipt. If this parameter is left blank, these totals will not be printed.
Template name for FSA Disclaimer	This parameter defines the template used to print an FSA disclaimer (on a separate slip) when an FSA tender is used in the ticket. If blank, this additional slip will not print.

The following General System Parameters are located in the existing Store / POST / Presentation / Receipt / Signs folder.

<b>Parameter</b>	<b>Explanation</b>
Non-Rx Healthcare print character	This parameter defines the character to print when an item has the health-care qualified (Non-prescription co-pay) item flag set in PLU maintenance.
Rx print character	This parameter defines the character to print when an item has the Rx item (prescription co-pay) flag set in PLU Maintenance.

The screenshot shows the 'PLU Maintenance' window for item 1200000013 (Pepsi). The 'Parameters 2' tab is active, showing sections for General, Coupon Setting, Restrictions, Allow Payment by, and FSA. A callout box titled 'New PLU Maintenance Fields' points to the 'Non-Rx Healthcare Item' and 'Rx Item' checkboxes in the FSA section.

**Note:**

The **Food Stamps** checkbox has been moved under the **WIC** checkbox in the "Allow Payment by" section.

Field	Description
Non-Rx Healthcare Item	If this parameter is checked, the item is a Non-Rx Healthcare product.
Rx Item	If this parameter is checked, the item is an Rx product.

**Note:**

If the **Food Stamps** checkbox is checked, the **Non-Rx Healthcare Item** and **Rx Item** checkboxes will be disabled.

If the **Non-Rx Healthcare Item** checkbox is checked, the **Food Stamps** and **Rx Item** checkboxes will be disabled.

If the **Rx Item** checkbox is checked, the **Food Stamps** and **Non-Rx Healthcare Item** checkboxes will be disabled.

## New Department Flags

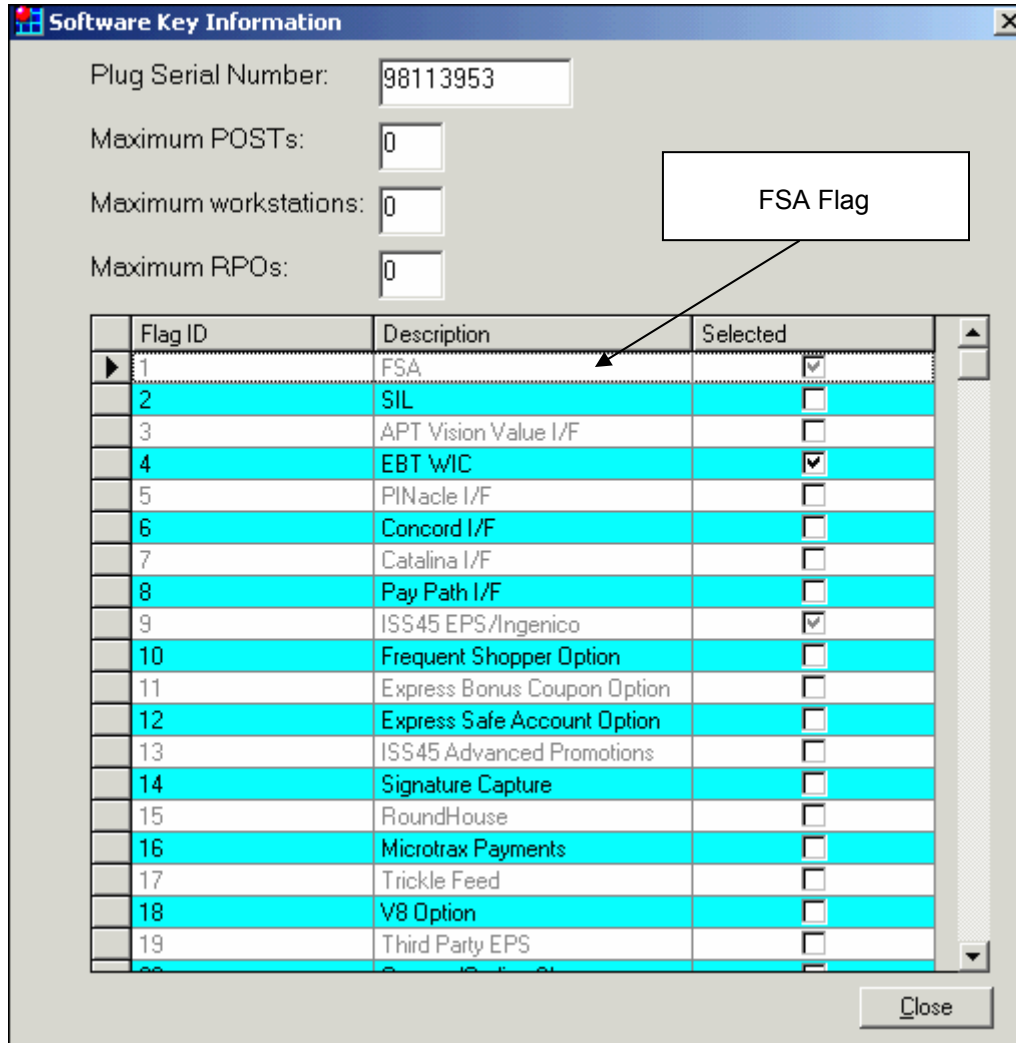
Two new fields have added to the Department Maintenance Screen's Flags Tab under the new FSA heading: **Non-RX Healthcare Item** and **RX Item**.

The screenshot shows the 'Department Maintenance' window with the 'Flags' tab selected. The 'FSA' section contains two new checkboxes: 'Non-Rx Healthcare' and 'Rx'. A callout box labeled 'New Department Maintenance Flags' points to these two checkboxes.

Field	Description
Non-Rx Healthcare Item	If this parameter is checked, the department is a Non-Rx Healthcare department.
Rx Item	If this parameter is checked, the department is an Rx department.

## Software Key

Flag ID #1 on the Software Key Information screen is now “FSA” to enabling/disabling FSA functionality:



## POS

The POS has been modified to support:

- The new PLU Maintenance parameters.
- The new Department Maintenance parameters.

- The new General System parameters.
- Printing the FSA, Non-Rx Healthcare and Rx data on a receipt.
- The new FSA transaction.
- MTXEPS FSA card processing.

**Note:**

As of this ISS45 release, MTXEPS is only supported EFT provider for the FSA interface.

- Partial FSA card tendering.
- Accumulating FSA, Non-Rx Healthcare and Rx totals for a ticket.
- The new FSA template and FSA indicator on the receipt.
- Adding a flag in extended Media transaction to indicate that the tender was FSA.

**Example FSA Transaction**

The following is an example on how an FSA transaction is handled:

- The cashier scans or manually keys in \$10.00 for an RX item, \$12.50 for Non-Rx Healthcare items, and \$5.00 in general merchandise. The customer's total is \$27.50 (excluding taxes)
- The POS checks the Non-Rx Healthcare print character and Rx print character General System Parameters.
- The POS displays a flag next to each item. (For example H for Non-Rx Healthcare and P for Rx).
- The POS checks the General System parameter Enable Healthcare Item Substantiation.
- If set to Yes, the Non-Rx Healthcare item amounts (and applicable taxes) are added to the Non-Rx Healthcare total and the Rx item amounts are added to the Rx total.
- The cashier presses the Total key.
- The cashier presses the EFT key.
- The customer swipes an FSA card at the Pin Pad.
- The customer selects Credit on the Pin Pad display if prompted for tender type.
- The POS gets the flag from MTXEPS indicating whether the tender is an FSA tender.

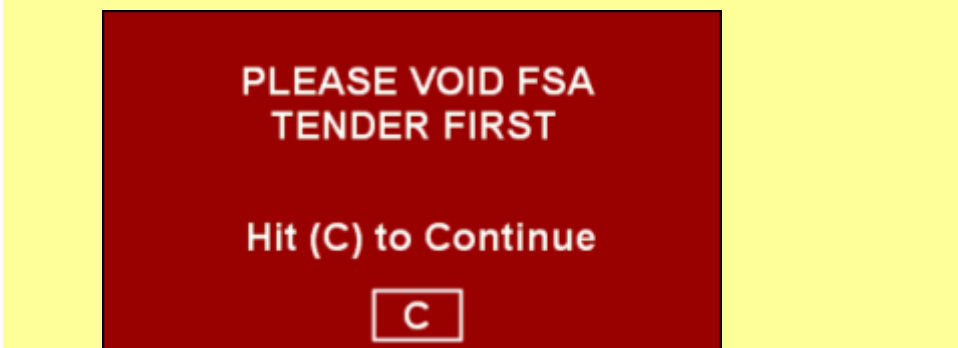
- If the tender is FSA:
  - The POS sends Rx and Non-Rx Healthcare amounts to MTXEPS
  - MTXEPS sends data to the switch for authorization.
  - If the transaction is not authorized, the POS is returned to the Tender mode.
  - If the transaction is authorized, the POS retrieves the FSA card number and other information from MTXEPS.
  - The POS writes the Non-Rx Healthcare total, Rx total, Non-Rx Healthcare amount tendered and Rx amount tendered into the TLOG.
  - The System parameter **Template name for FSA totals** is checked:
    - If the parameter contains a value and the value represents a valid file on the system, the file is used as the template for printing after Change.
    - If the parameter contains no value, a template is not printed.
  - The System Parameter **Template name for FSA Disclaimer** is checked.
    - If the parameter contains a value and the value represents a valid file on the system, the file is used as the template for printing before the receipt footer.
    - If the parameter contains no value, a template is not printed.
- If the tender is not FSA:
  - Process as credit card using current functionality.

### **Example FSA Transaction (with Voided Items)**

The following is how the FSA transaction is handled with voided items after a partial tender of the FSA Card:

**Note:**

FSA items (Non-Rx Healthcare or Rx items) cannot be voided if there have been any FSA tenders in a transaction. ISS45 first requires the cashier to void the FSA tender before FSA items can be voided. If an FSA item void is first attempted, the following error message will be displayed:



- Cashier scans or keys Non-Rx Healthcare and/or Rx items.
- Partial payment is made with the FSA tender.
- The Non-Rx Healthcare total and/or Rx total is adjusted depending on coverage by partial payment. The coverage is based on a hierarchy of payment: Rx items first, then Non-Rx Healthcare.
- Cashier selects Void.
- Cashier scans or keys a Non-Rx Healthcare or Rx item to void.
- If the item to void is either a Non-Rx Healthcare or Rx item, the POS must validate there has been no FSA tenders accepted in the transaction.
- If a FSA tender has been accepted, then the item can not be voided and the POS prompts the cashier to void the FSA tender before voiding the item (see above error message).
- Cashier presses Void tender.
- FSA partial tender voided by MTXEPS.
- The Non-Rx Healthcare total and/or Rx total is adjusted depending on partial payment coverage (i.e., amount applied to Rx, then amount applied to Non-Rx Healthcare).
- Cashier voids the item.
- The POS adjust the Total Due.
- If the item was either a Non-Rx Healthcare or Rx item, adjust the Non-Rx Healthcare and/or Rx total.

- The POS continues normal processing.

## Modified Receipt

The customer receipt displays the new flags for Non-Rx Healthcare and Rx Items, the FSA Card Payment descriptor, the FSA Totals and Disclaimers Template.

**Retailer Logo**

Header Line #1  
Header Line #2

Bread	2.65	F
Milk	1.25	F
Magazine	5.99	T
Advil	3.55	H
Vicodin	24.50	P

Tax Paid  
Sales Tax 5% 1.70

Balance Due 39.64  
FSA 28.05  
Cash 11.59  
Change 0.00

FSA Purchase Summary:  
Non Rx 3.55  
Rx 24.50  
FSA Total 28.05

Note: Individual FSA cards can represent multiple personal accounts. The amount tendered with an FSA card in this transaction cannot accurately reflect which FSA account(s) the authorized amount was applied against.

Receipt Footer

Annotations:

- Non-Rx Healthcare and Rx Items (points to Advil and Vicodin)
- New Flags for Non-Rx Healthcare and Rx Items (points to H and P flags)
- FSA card payment descriptor (points to FSA 28.05)
- New FSA Totals Template (points to FSA Purchase Summary)
- New FSA Disclaimer Template (points to the note)

**Note:**

Modify the template defined in the new **Template Name for FSA Totals** parameter through the Front Office Templates/Multi part receipts application located in the POST Controls folder (under Database Management).

Report format

```

HEADER
0000000002
0000000003
0000000004
0000000005
SECTION
FOOTER
*****
FSA Purchase Summary:
  Non-Rx    <HC_TOTAL>
  Rx       <RX_TOTAL>
FSA Total  <FSA_TOTAL>
*****

```

Update Insert Delete

If the store does not want the totals to print on the receipt, leave the **Template Name for FSA Totals** parameter blank.

**Note:**

Modify the template defined in the new **Template Name for FSA Disclaimer** parameter through the Front Office Templates/Multi part receipts application located in the POST Controls folder (under Database Management).

Report format

```

HEADER
0000000012
0000000002
0000000011
0000000010
0000000009
0000000009
0000000015
0000000014
SECTION
FOOTER
0000000192
*****
NOTE: Individual FSA cards can represent
multiple personal accounts. The amount
tendered with an FSA card in this
transaction cannot accurately reflect
which FSA account(s) the authorized
amount was applied against.
*****

```

Update Insert Delete

If the store does not want the disclaimer to print on the receipt, leave the **Template Name for FSA Disclaimer** parameter blank.

## Cashier EJ Flags

The Cashier Electronic Journal Screen displays the new Non-Rx Healthcare and Rx item flags (in the same location as the food-stampable flag).

DANNON 24PK 500ML PL	\$4.74	t F
FRUIT RAFTS	\$0.65	t F
Advil	\$3.55	t H
Vicodin	\$15.45	t P
BALANCE DUE	\$ 26.40	
FSA	\$19.00	
CASH	\$ 7.40	
<b>FSA Purchase Summary:</b>		
Non-Rx	\$ 3.84	
Rx Total	\$ 16.72	
<b>FSA Total</b>	<b>\$ 20.56</b>	
CHANGE	\$0.00	
<b>0.04</b> Weight lb	<b>\$0.00</b> Balance Due	
CHANGE AMOUNT	0.00	

New Flags for Non-Rx  
Healthcare and Rx Items

## New Balance Due Screen

To view the FSA Total on the Balance Due screen, set the General System Parameters **Prompt large total on cashier display** and **Enhanced large total prompt on cashier display Sub Total, Tax and FS eligible amount** (located in the Store / POST/ General folder) both to "Yes". The FSA Total will display below the Food Stamp Total:

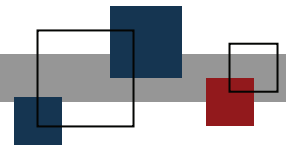
BALANCE DUE	
12.89	
Sub Total	12.08
Tax	0.81
Ticket Total	12.89
Food Stamp Eligible	5.59
FSA Total	6.49

## System

A new transaction type for the TLOG has been created for Non-Rx Healthcare and Rx transactions. POSTT, a program that displays binary transaction records, has been updated to include the translation of the Non-Rx Healthcare Total and Rx Total fields from the Opcode 70-B2 information transaction.







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