

## Technical Bulletin

### Datalogic Drivers — New Fix for Offline Problem

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There has been an issue with Datalogic Scanner/Scales using OPOS drivers where the scale drops off and can't be accessed by ISS45. The only way to recover from this issue was to restart the register.

Datalogic has provided an updated OPOS driver for their Scanner/Scales that corrects this problem. This new driver has a monitor program built into it. When the scale drops off momentarily the driver will re-establish connectivity to the system and ISS45 will be able to access the scale without having to restart the register.

This new driver is downward compatible with older Datalogic OPOS drivers, and is recommended also for use with ScanMaster.

The updated driver and installation documentation can be found on the StoreNext Dealer Support Web site. [Click here to go to directly to the Site's FTP for Datalogic.](#)

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