

Technical Bulletin

TPG OPOS Driver Fix for “-“ in Account Number

POS-TECH-09:06
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An issue with the former TPG OPOS driver caused a hyphen or dash (“-“) to appear in the account number when processing certain Bank of America checks. This would also be filed within the WinEPS journal file:

03/11/09 09:33:14.670 DLL-EX **MTX_POS_SET_PrimaryID = A111B871-107741-7C333**

As a result payment processors were unable to convert the RawMICR data successfully for Electronic Check Cashing (ECC), a failure would result. The new TPG OPOS drive removes the dash (-):

03/11/09 09:33:14.670 DLL-EX **MTX_POS_SET_PrimaryID = A111B871910774197C333**

The new driver and installation document can be downloaded from the [Drivers Page](#) of the StoreNext Dealer Support Web site.

You will also notice in the examples above the letters ‘A’, ‘B’ and ‘C’. These represent the different field data that can be transmitted to the payment processor. Field ‘A’ is the Transit Number, field ‘B’ is the Account Number and field ‘C’ is the Check Number. For ECC checks all three (3) fields must be populated with data. To populate these three (3) fields you must set the proper parameter in the ECC check tender on ISS45:

V7 –

- Go to screen 1-6-8
- Select the ECC tender
- Depress F6 to advance to page #2
- Place a check mark beside the parameters “Check number required” and “Bank number is required”.

V8 –

- Go to DataBase Management
- Select Financial
- Select the ECC tender
- Go to the ‘Specific 2’ tab
- At the bottom of the screen, the “Check Printing Parameters” area put a check mark beside “Print routing number”, “Print check number” and “Print account number”

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