

## Technical Bulletin

### ISS45 V7 Test-Test-Test on Customer Receipt

ISS45-TECH-11:07

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With the release of ISS45 V7.1.4.0-050 for the POST a test version of the WPHOOK.DLL was released.

If you have system parameters, screen 6-1-3-4-1 #1 and #5 turned on (“User Hooks in system” and “At end of Transaction”) you will see the words “Test-Test-Test” print at the bottom of the customer receipt. This DLL does not cause any other issues on the post.

If you don’t have both of those two system parameters turned on you will not see any problem. Also, if you installed a customized WPHOOK.DLL you will not see any problem.

WPHOOK.DLL is a file that can be customized (using the proper ISS45 Developers Kit for V7.1.4.0-050) by a dealer or a third-party software vender to perform other tasks. Software patches and updates would not know if the site had the above-mentioned system parameters turned on or if a customized DLL was installed. So, to keep from over-writing such files, teh software updates do not automatically replace this file with an updated version.

To remedy the situation, if your customer is seeing the “Test-Test-Test” on the bottom of the customer receipt, we have released an updated version of WPHOOK.DLL with the V7.1.4.0-070 patch. This new version of the DLL will be named WPHOOK\_EMPTY.DLL and will reside in the C:\PROGRAM FILES\POSWARE\WINPOS\DRV32 folder. If you have the above-mentioned system parameters set and are getting the “Test-Test-Test” on the bottom of the customers receipt then manually copy WPHOOK\_EMPTY.DLL to WPHOOK.DLL after installing the V7.1.4.0-070 patch on the post.

- Original DLL released on the V7.1.4.0-050 CD:

01/11/2011 11:08 AM WPHOOK.DLL

- Replacement file released with patch V7.1.4.0-070:

03/31/2011 11:08 AM WPHOOK\_EMPTY.DLL