

Technical Bulletin

ScanMaster Work-Arounds for WDs 8255 and 8295 In Release 2.03.01-050

SM-TECH-06:21
August 16, 2006

WORK-AROUND FOR WD 8255

Problem — POS symptom - Overflow error when returning online from offline mode. Pickup at the Backoffice before offline consolidation for same cashier causes an overflow when register returns online. Problem with register interpreting data in gr2prstl.btr field.

Eventual Solution — this WD is intended to be addressed in 2.04.00-050 (winter 2007 release)

Work-Around Solution

1. Settle Cashier that rang while offline, accepting all medias without an overage or shortage.
2. Restart Register online. The register will now consolidate and come to the closed screen.
3. Settle the cashier again accepting all medias without an overage or shortage.
4. Use the Adjust Settled Cashier program to settle the till for the cashier. The Adjust Settle Program will show the combined totals for the cashier for both the online and offline totals.

WORK AROUND FOR WD 8295

Problem — When doing a New Install 2.03.01 U-Scan Install, there is an error trying to register V8Wrkstn.reg.

Eventual Solution — this WD is intended to be addressed in 2.04.00-050 (winter 2007 release)

Work-Around Solution

This is due to a pathing error in the install script.

1. Click through the error and finish the install.
2. After the install is completed, explore to C:\Grocery and double click on the file "V8Wrkstn.reg". This will cause regedit.exe to apply the registry changes contained in the V8Wrkstn.reg file.