

# Technical Bulletin

## ENCOR — Updated Migration Tool

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An Updated ENCOR Migration Tool is now available from the Support website. This new release corrects an issue where not all of the AR Accounts would be exported from ACS-IR if the account status had not been set.

### WHAT'S AFFECTED?

The only affected process is the A/R accounts export from ACS-IR. ACS-IR A/R accounts without a Charge Status assigned during the original Migration Tool's process could fail to export reliably. This problem has now been corrected, ensuring proper export of all A/R accounts regardless of Charge Status.

### WHAT SHOULD BE DONE IF ACS-IR DATA WAS ALREADY MIGRATED (USING THE OLD TOOL)?

NCR will provide an application that will pull the A/R accounts that were not initially exported by the old version of the ENCOR Migration Tool. This new application is planned for release in the coming week, and will be provided with instructions.

### HOW IS A SUCCESSFUL A/R EXPORT/IMPORT VERIFIED?

To verify that all the export file's A/R accounts were successfully imported into ENCOR, open the batch with the General Batches application. This will display all of the A/R accounts and the import status, confirming a successful import. Currently there is no tool that automatically compares the original A/R account data in ACS-IR to the corresponding data in an ENCOR system.

### WHAT OTHER CHANGES AND BENEFITS ARE IN THE NEWLY POSTED TOOL?

The current version number is now displayed on the title bar of the Migration Tool.

### WHERE CAN THE NEW TOOL BE FOUND?

[Click Here](#) to access the ENCOR Migration Tools directly.

These tools are also available from the (FDMM Channel) Support Website:

- Select "All Software Support" from the top of the front page menu
- Select "Tools and Utilities" from the table of options
- The ENCOR Migration Tools are the first entry at the top of the page.