

Technical Bulletin

Arkansas HCL (eWIC Hot Card List) File — Account Numbers Truncated

POS-TECH-17:08
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SYSTEM AFFECTED

ISS45 version 8.1.8.1-110

ISSUE

The Arkansas HCL (Hot Card List) file is still having the last 3 digits of the account number truncated, even after updating the ISS45 system to patch 8.1.8.1-110.

For example, run EBTWIC_Incoming.exe to process:

The screenshot shows a Windows Explorer window displaying a list of files. The file **EBTWIC_Incoming.exe** is selected, and its properties dialog box is open. The properties dialog shows the following information:

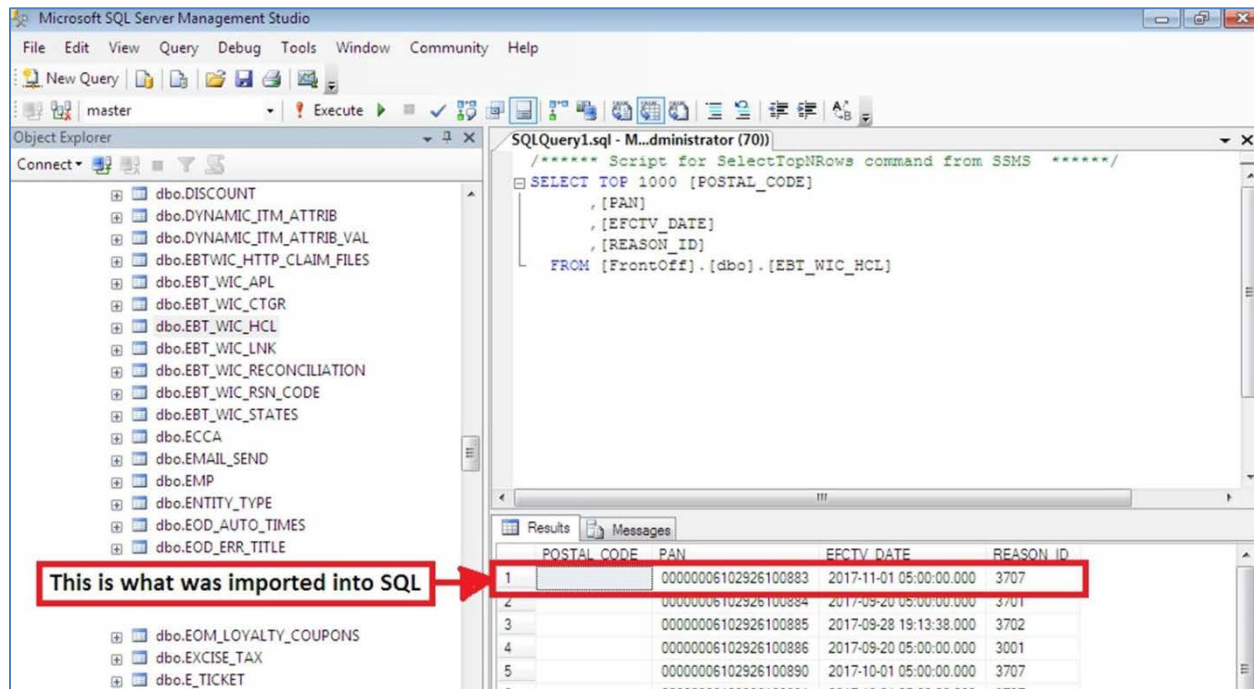
Property	Value
Description	
File description	
Type	Application
File version	1.0.0.16
Product name	EBTWIC_Incoming
Product version	1.00.0016
Copyright	
Size	788 KB
Date modified	11/9/2017 1:29 AM
Language	English (United States)
Original filename	EBTWIC_Incoming.exe

The Windows Explorer window shows a list of files with the following columns: Name, Date modified, Type, and Size. The file **EBTWIC_Incoming.exe** is highlighted, showing a date modified of 11/9/2017 1:29 AM and a size of 788 KB.

Below the Explorer window, a text file named **CI172120.HCL** is open, displaying a list of account numbers. The following table shows the account numbers and their corresponding file names:

Account Number	File Name
D40000021344DA160006102926100883487201710010500003707	REPLACEMENT FILE REPLACE 0000AR000000000000
D40000031344DA160006102926100883495201710010500003707	
D40000041344DA160006102926100883511201710010500003707	
D40000051344DA160006102926100883586201710010500003707	
D40000061344DA160006102926100883594201710220500003000	
D40000071344DA160006102926100883602201710020500003000	
D40000081344DA16000610292610088310201711010500003707	
D40000091344DA160006102926100884113201710010500003707	
D40000101344DA160006102926100884139201711010500003707	
D40000111344DA160006102926100884352201709200500003701	
D40000121344DA160006102926100885391201710110500003000	

Red arrows point to the account numbers **61029261008834872017** and **6102926100883102017** in the text file. A red box highlights the first account number with the text "This is the 16 digit account #". Another red box highlights the second account number with the text "This record is what got imported into SQL with only 13 digits (FIFO)".



SOLUTION

The 8.1.8.1-110 patch works when processing new files.

But if you are trying to process a file that has already been processed, that file be in the history folder:

- C:\Program Files\POSware\Office\EBT_WIC\ARKANSAS\History

If the file name is already in the history folder, the EBTWIC_Incoming.exe program will not process a file with the same name again.

So to enable the executable to re-process files that originally did not process correctly, you can resolve this manually:

1. Delete the file from the history holder and then ...
2. ...re-import and process the file.