

Technical Bulletin

ScanMaster Handling of DataBar Coupons

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Recently some newer nationally released DataBar coupons have caused errors (9 - Subscript out of Range) when scanned on ScanMaster version 2.06.00-050/60. This requires ScanMaster to be restarted.

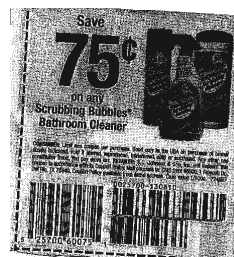
This issue was corrected in the Summer release, version 2.06.01-050. Update systems to this or a later version to prevent this error from occurring.

Note: although DataBar coupon barcodes may look substantially identical, some will scan properly but others won't. for example, note the examples below: the problem is being caused by the DataBar portion of the coupon barcode.

Example: this coupon causes the problem:



This coupon scans fine:



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