

Technical Bulletin

ISS45 8.1.8.1-130 Hot Fix

POS-TECH-17:01

July 23, 2018

SYSTEM AFFECTED

- ISS45 Version 8.1.8.1-130
- Operating Loyalty and/or the M-Dot/Inmar interface, NCR Cloud Connect

INDICATIONS

An issue was found where the RSMDispatcher stopped communication to the POS.

RESOLUTION

A Hot Fix has been released, consisting of an updated OLASRV.DLL

This .dll resides on the MFS in C:\PCMASTER\DRV32.

AVAILABILITY

The HOT FIX is available on the FTP at ISS45 8.1.8.1-130 HOT FIX or <ftp://ftp.storenext.com/iss45support/V8/8181-130>

INSTALLATION INSTRUCTIONS

On the MFS:

1. Stop RsmDispatcher.exe on the MFS. This can be done from a command prompt in the C:\PCMASTER folder by typing the following command:
`pcmutl32 /rsmdispo`
2. Note that the component has been renamed in the zip to avoid being stripped out by email scanners. Rename as shown above.
3. Copy the component into location listed.
4. Reboot the MFS.