

Technical Bulletin

ISS45 Cash Drawer Fired from Printer Compatibility

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ISS45 V8 supports a cash drawer fired from the printer, used for example with the TeamPoS 2000 S-Class. However, Epson and TPG/Axiohm printers operated differently, and with ISS45 V8 the default system settings support the TPG/Axiohm printers.

As a result, you will find that *without* the WinPoS.INI line below, ISS45 V8 with an Epson printer will report the cash drawer open when, in fact, it is closed. And ISS45 reports the cash drawer is closed when it is open.

Adding the following line to your WinPOS.INI file will correct this condition for proper operation when the cash drawer is fired from the Epson printer:

```
DrawerNegativeCheck=Yes
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Note the uppercase 'D', 'N', 'C' and 'Y'.

Also, please note that a V7 system does *not* require this WinPoS.ini change for the Epson printer – V7's default operation supports the cashdrawer fired from the Epson, and the WinPoS.ini line described above is not compatible with V7. To support of the opposite (TPG/Axiohm) printers on V7, the upcoming software changes resolve the condition (7.10 and 7091-120), or in a pinch the drawer sensor in the drawer itself can be reversed.

To Your Success,



Speros
Speros Voss