

Technical Bulletin

Moving an ISS45 database from RBO to a Non-RBO system

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A problem can occur if you take an ISS45 database from an RBO system to a non-RBO system – you will find that the PLU movement and the department sales data will not get updated. The problem stems from a system parameter that is only used by RBO but that triggers a stored SQL procedure. The following procedure will ensure you don't have this problem:

Remove the PLU Sales Log Flag:

- 1) Go to SYSTEM ADMINISTRATION | SYSTEM PARAMETERS | STORE | FRONT OFFICE | PLU AND BATCH | PLU OPTIONS | PLU SALES LOG
- 2) Change the parameter "PLU sales log flag" from YES to NO
- 3) Close the ISS45 application and then restart it

Remove the trigger that was added by RBO:

- 1) RBO added a trigger to one of the ISS45 Stored Procedures
- 2) Use the following SQL script to remove this trigger:

```
if exists (select * from dbo.sysobjects where id = object_id(N'[dbo].[updateRBODept]') and  
OBJECTPROPERTY(id, N'IsTrigger') = 1)  
  
drop trigger [dbo].[updateRBODept]  
  
GO
```

Possible additional procedure:

Normally when moving the database from one system to another you only copy the FrontOff database. If you used a disk image (say with Ghost) then there is one additional item to correct.

- 1) Go to START | PROGRAMS | MICROSOFT SQL SERVER and click on ENTERPRISE MANAGER
- 2) In Enterprise Manager go to MICROSOFT SQL SERVER | SQL SERVER GROUP | MFS1 | DATABASES
- 3) Select the MASTER database and then click on EXTENDED STORED PROCEDURES
- 4) Go to a procedure called "xp_updateinventory" and delete it
- 5) Exit Enterprise Manager

To Your Success,


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