

Technical Bulletin

POSReady 7 Update Search/Install Delays

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ISSUE

Initial search and install of POSReady 7 Windows updates in NCR e-boxes may take up to five days.

SOLUTION

POSReady 7 requires installation of Microsoft KBs to properly search and install Windows updates.

1. Download the KBs below from the Microsoft Update Catalog site
 - <https://www.catalog.update.microsoft.com>
2. Install KB3112343 and reboot
3. Install KB3177467 and KB3172605
4. Select Restart Now
5. Go to the Control Panel and check for updates

RESULTS

Microsoft Windows updates should now download and install within approximately 15 minutes.