

Technical Bulletin

New Shipping Address for NCR License "HASP" Key Returns

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March 22, 2019

Effective immediately, all ENCOR, ScanMaster and ISS45 License Enablement keys (HASPs) returned to NCR should ship to this new address:

Attn: Chris O'Hare
NCR
47 Athletes Way
Mount Juliet, TN 37122
770-363-3324

- Channel Partners may use the US Postal Service, FedEx, UPS, DHL, carrier pigeons etc.
- Channel Partners are welcome of course to secure shipments by specifying package tracking information, but ***do not request signature confirmation for deliveries!***
 - NCR staff is not available for signing at all delivery times, and will not retrieve packages from carrier offices in cases of failed delivery attempts.
- Please keep key sets (for dual ISS45 keys) together with a rubber band or plastic bag.
- And with each key or key set, please attach at least a Post-It note to inform Chris that the key is from, for example, a recent key replacement order or from a store closure, de-install etc. Or just say "Mystery" if you found it stuck to half a Twix bar in the service van's glove compartment. (Anything that reduces the key-return research means faster turnaround for new orders...)