

Technical Bulletin

ISS45 Special Upgrade Process for 7.7.1

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During the upgrade process from any ISS45 V7.7.1-xxx to V7.0.8.3-054 release on a system that has label data in the PLU/UPC records you will experience a *loss* of the PLU/UPC label data.

This loss of PLU/UPC label data is due to changes made in patch V7.0.8.3-055. Patch V7.0.8.3-055 moved the label data originally kept in the PLURELAT.QDX file to a new QDX file because of ESL (Electronic Shelf Label) unit pricing requirements. Patch V7.0.8.3-055 (January 22, 2004) created a new QDX file, PLUEXT.QDX, to hold all the PLU/UPC label data. Also the format of this file (PLUEXT.QDX) was changed once again with the CD release of V7.0.9.0-050 (April 2004).

A new procedure must be used to the upgrade from any ISS45 V7.7.1-xxx to release V7.0.8.3-054 in order to prevent this loss of PLU/UPC label data. This bulletin provides you with the proper procedure.

Note: years ago the server patches were individual patches and technicians were required to install each and every patch in sequence. To prevent the loss of label they were required to install patches V7.0.8.3-051, V7.0.8.3-052, V7.0.8.3-054 and V7.0.8.3-055 (there was no V7.0.8.3-053 server patch). In order to conserve time, these four patches have been combined into one single large patch – V7.0.8.3-055N (see link below) so you can accomplish this upgrade in a single step.

In addition to this new inclusive patch you must also run a utility program, LABELUPD.EXE (see link below), to move the actual label data into the new QDX file.

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WHEN TO USE THIS PROCEDURE

Any system, V7.6.x-xxx, V7.7.1-xxx, and V7.0.8.3-050 through V7.0.8.3-054 which *has PLU/UPC label data* **MUST** use this procedure before upgrading to release V7.0.9.0-050 or the label data will be lost.

If your system is already at V7.0.8.3-055 or later, and it does or does not have PLU/UPC label data, you do *not* have to perform this procedure.

PLU LABEL DATA UPGRADE PROCEDURE

- 1) Before upgrading to a release above V7.0.8.3-050 check the PLU/UPC label data on a few PLU/UPCs (screen 1-4-1, select any PLU/UPC, open the record and depress F3 to see the label data). Always check more than one item *and write down the PLU/UPC numbers for future reference.*
- 2) Upgrade your system using the directions in Technical Bulletin [NOV07IUp-03.pdf](#), titled ISS45 - Upgrade Process for "Senior" V7 Installations (Issue 3) until you have the system operating at version **7.0.8.3-050**.
- 3) [Click this link to download a .ZIP file with patch 7.0.8.3-055N](#). Important note: this patch consists of four files - 78355N.DK1, 78355N.DK2, 78355N.DK3 and 78355N.DK4). This is a standard server patch which also includes a README.TXT file with directions. *Be sure to reboot the server* after the patch installation has been completed.
- 4) [Click this link to download a .ZIP file containing LABELUPD.EXE](#). Unzip the .ZIP file and put the EXE file in the C:\PCMASTER directory
- 5) From the ISS45 main menu exit to DOS (selection 5)
- 6) Key in <labelupd> and depress the ENTER key. The PLU/UPC label data will be moved from the PLURELAT.QDX file into the new PLUEXT.QDX file.
- 7) From the ISS45 main menu go to screen 1-4-1, select a PLU/UPC from the list you compiled in step #1 above and check the label data.
- 8) Upgrade from V7.0.8.3-055 to V7.0.9.0-050 via CD.
- 9) Continue you system upgrade from V7.0.9.0-050 using the directions in Technical Bulletin NOV07IUp-02.pdf, titled "ISS45 - Upgrade Process for "Senior" V7 Installations (Issue 2)" until you are at your desired release.

