

Technical Bulletin

ISS45 Version 8132 Slow Touch Response with IBM SurePOS

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There is an issue with the IBM SurePOS touch screen response time when used with 8132-050. This problem will appear on any IBM terminal (be it a 300, 500 or 700).

A temporary workaround to this issue is to make a minor change to the WinPOS.INI file after you have installed ISS45 and after the terminal has completed a file refresh.

Note: the installation of ISS45 on an IBM SurePOS terminal should be completed according to the StoreNext instructions; i.e. when asked what type of terminal you are loading select "IBM."

After the file refresh, exit WinPOS and edit the "Hardware_Type" line at the end of the WinPOS.INI file, changing it from "IBM" to "Other" as listed below:

Before: **Hardware_Type=IBM**

After: **Hardware_Type=Other**

Once you have made this change restart WinPOS. You do not need to perform a cold boot since the WinPOS.INI file is read every time WinPOS starts up.