

Technical Bulletin

ScanMaster Food Stamp Entry

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Background: prior to the introduction of the EFT Key option for tendering electronic payments, the Food Stamp Tender key was selected to tender Electronic Food Stamp transactions. Clerks would press the Food Stamp key first to get the Food Stamp balance, after which the remaining balance would be entered and tendered normally.

Configuration: ScanMaster v2.03.01-050 and later running with MTX OpenEPS and using the EFT tender key.

Question: When we tender Electronic Food Stamps using the EFT key does the cashier need to enter the Food Stamp amount before tendering with the EFT key?

Answer: Yes, currently you must enter the Food Stamp amount *before* pressing the EFT key otherwise you will get a "Can't Exceed Total" message.

(Note: The Food Stamp balance is available on the cashier screen or by pressing the Food Stamp key.)