

Technical Bulletin

RBO Password Security Patch

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RBO provides integrated password management with ISS45 V8. However, password management in ISS45 V8 has changed with release 8.1.4.1 in order to meet tightened PCI mandates.

The integration of the new password management is not yet available with RBO, and so RBO will not work properly if a customer upgrades to or installs the 8.1.4.1 POS release. The areas that will be affected by this change are RBO Wireless (FM) and RBO Navigator logins. Functions performed on the V8 Front Office menus will not be affected.

To address this situation for RBO releases prior to 4.7.1 and temporarily in release 4.7.1 until an integrated solution is provided, a patch has been developed and is available for download.

To install this patch:

- Click this link to download the [RBO Security Patch File](#) from the StoreNext Dealer Support Web site to the store server.
- On MFS1, stop the following RBO Services in the listed order:
 - Retalix Service Monitor
 - Retalix Item Maintenance FM
 - Retalix Receiving FM
 - Retalix FM Flexible Data Collect
 - Retalix FM Ordering
- Copy the file RTLXSecCli.dll to the \Retailix\Common\Bin folder on MFS1 and every RBO client in the store.
- Restart Retalix Service Monitor

Each of the FM Users – plus any user who will be signing into the Retalix Navigator menus – will need to be added to RBO Security. The same or a different password than that used on ISS45 may be used.

This patch causes RBO to use the security that is in use for ScanMaster and ISS45 V7 systems today but was not being used in ISS45 V8 systems. It is expected that at a future date, an interface from the V8 POS system will be available to permit the re-integration of RBO security with ISS45 security but until that occurs, this process will continue to be in effect.