

Subject: Telequip Slide Assembly Screws

Overview

Coin dispenser mounting rail screws coming loose causing jams in the slide rails.

Rev A: Updated to include improved illustration to more clearly identify target area.

Problem

Not all screws used in the slide rails assembly are applied with Loctite. Because of this, some screws are coming loose in the slide assembly and falling into the rails causing the rails to jam, unable to move in either direction.

Solution

Our casing manufacturer has been advised of the problem and will take extra care to make sure all screws used in the slide assembly will be applied with Loctite.

If this scenario happens in the field, the FE should re-install the screws making sure they are all applied with Loctite.

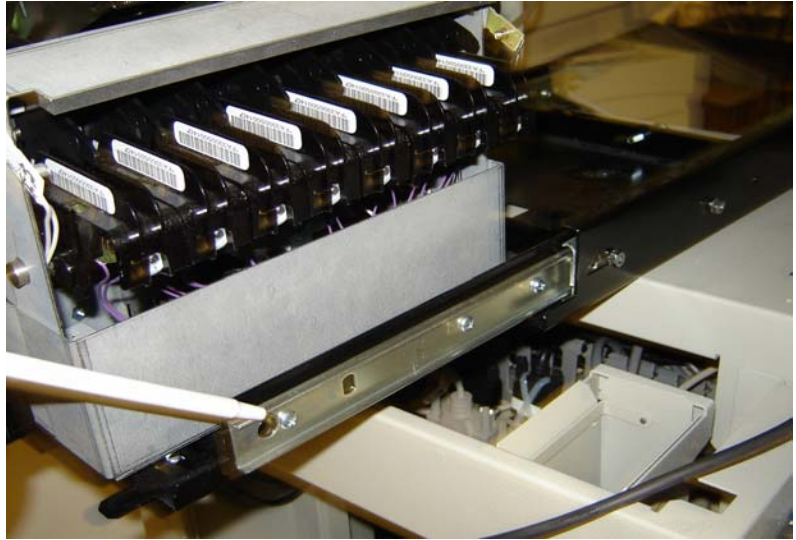
During any service, the rail screws should be inspected, if they are found to be loose should be tightened. Loctite (or similar thread-locking compound) should be installed if not already done.

View from the Front #1

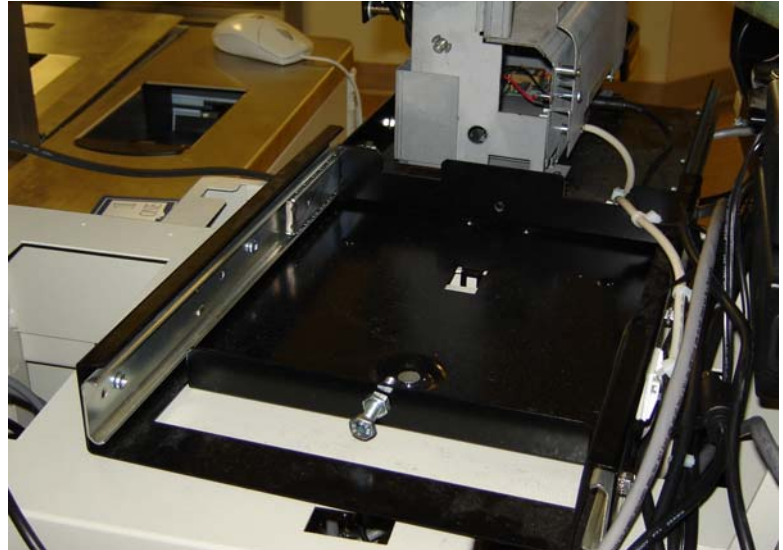


| | | |
|---|--|-------------|
| <u>INQUIRIES TO:</u> | | DATE |
| Fujitsu Transaction Solutions Inc. | | |
| Exchange: | Sustaining Engineering | _____ |
| Mail: | Fujitsu USA04, Sustaining Engineering | _____ |
| FAX: | 858-731-4781 (7888-4781) | _____ |
| Internet: | sustainingengineering@ftx.fujitsu.com | _____ |
| FTP: | ftp://ftp.ftxs.fujitsu.com/ | _____ |
| | MGR Sustaining Engineering | |
| | Product Manager | |
| | Author | |
| Original signature copies maintained by Sustaining Engineering. | | |

View from the Front #2:



View from the Rear #1:



View from the Rear #2:

