

**Subject: New Printer Guide Basket for U-Scan NextGen (11002302)**

**New Printer Guide Basket**

The U-Scan NextGen Printer Receipt Guide or Basket has been redesigned and improved for better dispensing performance of printer receipts. This new printer guide basket was designed to reduce the paper jam symptoms. The new printer guide will be used in conjunction with the NextGen 2.5 robot and A226 internal printer. The current Printer Guide Basket Part #11000794 is now superseded by 11002302.

**Time to Install**

10 Minutes

**Tool**

5/16 Hex Nut driver

**Installation Instructions**

1. Remove old Printer Guide Basket by removing retaining nuts inside cover. (See U-Scan Hardware Installation Guide for removal if needed.)
2. Put the new Printer Guide Basket through the 2 screw holes.



3. Secure the Basket by tightening the 2 bolts from the inside using the removed nuts.
4. Done. (See Checklist).

**Check List**

1. Make sure the U-Scan printer is aligned properly and mounting screws are tight.
2. Make sure there are no current paper jams and clear printer of all paper chards left behind.
3. Make sure the printer is set to "FULL CUT". (Reference Service Bulletin # PSB-06-U020).

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