



Subject: U-Scan MicroCoin Coin Acceptor Programming

Overview

During the investigation of several recent reports of coin 'Cross-Over' and excessive coin reject rates, it has been found that some of the MicroCoin Coin Acceptors have been programmed or altered in the field.

Under no circumstances, are any MicroCoin devices to be programmed in the field.

While the MicroCoin device has this capability, to do it correctly requires a large number of coins and a specific mounting jig to hold the device perfectly aligned and stable. Not installed in a U-Scan.

For this reason, all future configuration updates the supplier will be requested to disable this feature.

The above does not apply to the function of actually loading/updating the firmware or configuration file (via either software or a MicroMate).

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