

Subject: Genesis Cable Clamps Coming Off

Issue

There have been some reports of Cable Clamps coming off after new installation.

It was found that there were 2 causes to this problem:

The small cable clamp was being received from an alternate supplier which had a weaker adhesive.

During production, the adhesive was not being allowed to cure properly resulting in poor adhesion.

Solution

There are 2 types of adhesive cable clamps used (large and small) below are pictures to illustrate the differences.

Once a cable clamp adhesive comes loose, it cannot be re-used (will not have sufficient adhesion).

If these clamps are found to be loose and causing issue, the correct clamps can be ordered below.

The location must be thoroughly cleaned with Alcohol or Acetone, and then the clamp must be secured and allowed to cure.

Cure time is specified as 24 hours from the supplier so the cable must be secured as to not put strain on the retainer for that period of time. Again it's very important to allow 24 hours of cure time or the clamp will not hold.

Cable Clamps Part Number

11001478	Large Adhesive Cable Clamp
11001474	Small Adhesive Cable Clamp

Large Adhesive Cable Clamp - 11001478



Small Adhesive Cable Clamp - 11001474



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