

Subject: Genesis Gas Shock Does Not Lock

Issue

There has been some reports that the Genesis Top Door Gas Shock does not lock, The door can be closed without the lock engaging.

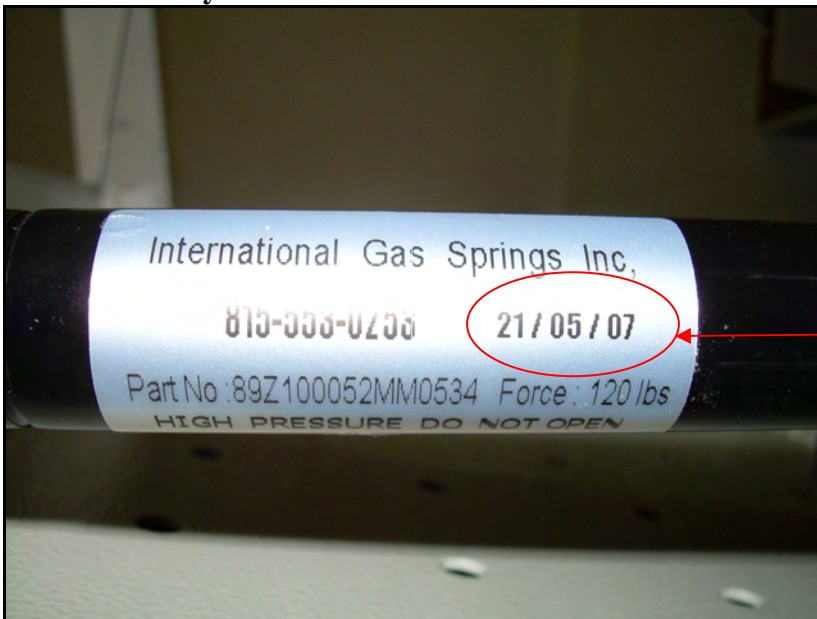
Solution

Any Gas Shock unit with Date Code before 05/06/08 or 19/08 should be sent back to the manufacturer for replacements under RMA#180. Shock replacements are Fit-On-Fail.

Equipment Affected

Model: U-Scan Genesis

How to Identify Gas Shock Date Codes



Day/Month/Year

<u>INQUIRIES TO:</u>		DATE
Fujitsu Transaction Solutions Inc.		
Exchange: Sustaining Engineering	_____	_____
Mail: Fujitsu USA04, Sustaining Engineering	_____	_____
FAX: 858-731-4781 (7888-4781)	_____	_____
Internet: SustainingEngineering@ftxs.fujitsu.com	_____	_____
FTP: ftp://ftp.ftxs.fujitsu.com/	_____	_____
	Author	

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