

**Subject: TP3K Front Panel and Reset Switch**

**Overview**

There have been a couple occurrences of a TeamPoS 3000 terminal intermittently rebooting with no action from an operator, or from simply applying pressure to the top or front of the terminal.

Terminal Affected:

- TeamPoS 3000 XE
- TeamPoS 3000 XL
- TeamPoS 3000 XL<sup>2</sup>

**Problem**

This has been traced to a broken Front Panel mounting tab.

If the lower tab on the Front Panel (left side when looking at the front of the terminal) is broken, the panel will not seat correctly and could put side pressure on the Reset Switch that extends through the panel.

**Solution**

Replace the broken Front Panel and make sure it is securely installed.

TeamPoS 3000 XL Shown, XE Similar:



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