



**Subject: New MicroCoin Acceptors for Europe & Canada**

**Overview**

There have been some cases where very small steel based coins will get temporarily stuck inside the Coin Acceptor in a U-Scan. Another coin, or tapping on the unit will allow the coin to fall through the acceptor. Even though the coin may or may not be accepted, there is no accounting issues because the coin is passed through the appropriate accept or reject channel.

This affects Europe (Euro) for both NextGen and Genesis and Canada for Genesis only.

**Problem**

Some currencies require a small magnet inside the MicroCoin Coin Acceptor to properly discriminate the various coins. However, for very small (light weight) coins that have a steel base, this small magnetic attraction can cause the coin to be magnetically captured under some circumstances.

**Solution**

Inside the MicroCoin Coin Acceptor, this magnet position has been slightly changed to reduce the amount of attractive force on the coin itself. The configuration firmware file loaded has also been appropriately changed to compensate for this reduced magnetic field and still allow full coin discrimination.

**NextGen**

Part Number	Description	Model	Configuration	Note
11000888	MicroCoin QL3 Coin Acceptor, Europe	Q5242-E0	EU022_M5	Replaced by 11003206
11003206	MicroCoin QL3 Coin Acceptor, Europe	Q5242-F0	EU022_M6	

**Genesis**

Part Number	Description	Model	Configuration	Note
11001345	MicroCoin QL3 Coin Acceptor, Canada	Q5232-E0	CA812_M5	Replaced by 11003204
11003204	MicroCoin QL3 Coin Acceptor, Canada	Q5232-D0	CA812_M5	
11001346	MicroCoin QL3 Coin Acceptor, Europe	Q5232-E0	EU822_M5	Replaced by 11003203
11003203	MicroCoin QL3 Coin Acceptor, Europe	Q5232-F0	EU822_M6	

**Impact**

- Installed Units    Fit On Fail, If a unit has this issue, the MicroCoin device should be replaced with the new type.
- Repair                All units returned for repair should be updated (or replaced) with the new type.
- Purchasing          Only the new type devices should be purchased. All spares stock of existing parts should be replaced or updated.

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