

## Subject: 256M Memory EOL

### Overview

The 256M memory used in multiple Fujitsu POS systems is no longer available.

The following part numbers are now EOL:

11000022	Memory/DDR/256MB
11000022K	UPG Memory/DDR/256MB

The following products are affected:

TeamPoS2000	
TeamPoS3000 XL	(the XL <sup>2</sup> is NOT affected)
TeamPoS3000 XT	
TeamPoS3000 XE	
U-Serv100	
U-Scan Next Gen (if TP3K Controller is used)	
U-Scan Genesis	

For U-Scan (Next Gen and Genesis), 512M is typical minimum so no known customers are affected. Listed here for reference only.

### Solution

Manufacturers no longer make the 256MB DDR memory prompting all replacements to be the next size in capacity.

The minimum memory now available for these models is 512MB, part number:

11000023	Memory/DDR/512MB
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### Impact

- Production
  - Once stock of 256M memory is depleted, any orders for 256M will ship with 512M memory.
- Installed Units
  - No impact.
  - In cases where two (2) 256M memory sticks are installed with one defective, both memory sticks can be removed and replaced with one 512M memory stick. The remaining good 256M memory can be returned to spares/Logistics.
- Repair Center
  - Impacted only if whole terminal is returned and 256M memory has failed. In which case see Installed Units above.
- Service Spares
  - Use up existing stock of 256M as needed
  - Only 512M memory used for future spares orders.
  - Logistics will need to assign the 512M memory as a direct replacement after the 256M memory is used up and to decide if it is feasible to use one 512M for two 256M with terminals installed with more than one 256M memory stick.

<u>INQUIRIES TO:</u>		DATE
Fujitsu Frontech North America	_____	_____
Exchange: Sustaining Engineering	Sustaining Engineering	_____
Mail: Fujitsu USA04, Sustaining Engineering	_____	_____
FAX: 858-731-4781 (7888-4781)	Product Manager	_____
Internet: <a href="mailto:SustainingEngineering@us.fujitsu.com">SustainingEngineering@us.fujitsu.com</a>	_____	_____
FTP: <a href="ftp://ftp.ftxs.fujitsu.com/">ftp://ftp.ftxs.fujitsu.com/</a>	Author	_____
Original signature copies maintained by Sustaining Engineering.		