



**Subject: Genesis Rubber Door Cushions**

**Overview**

There have been ongoing issues with the Rubber Door Cushions not staying in place on the Genesis U-Scan which results in door misalignment and thus dispensing issues through the door. This was previously addressed with process improvements during production and in the field via PSB-08-029. These actions have greatly improved the performance of these parts, however there have still be some reports of the issue.

This bulletin supersedes PSB-08-029.

**Solution**

The Genesis Rubber Door Cushions have now been updated to contain a new adhesive that greatly improves its adhesion to the type of service used on the U-Scan system, when proper surface preparation has been performed.

The Cushions are now Spare Parts and can be ordered as needed. \*When ordering specify Rev2 (New Adhesive)\*

11002577	Top Cover Cushion, Rev2	KD30335-Y223
11002578	Lower Door Cushion, Rev2	KD30335-Y222

**Very Important!** Clean the Genesis surface with Isopropyl Alcohol or Acetone prior to putting the Rubber Door Cushions in place. – Reference Installation Instructions below.

**Impact**

- Production
  - All future purchases will be with new adhesive.
  - Reference EC for cut in information (not known at the time this PSB is issued).
- Installed Units    Fit On Fail.
- Repair Center    No Impact.
- Service Spares
  - Use up current stock.
  - Only the new Rev2 version should be ordered for all future orders.

<b>INQUIRIES TO:</b>		DATE
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## Genesis Door Cushion Installation Instructions and Locations

1. Clean Genesis surface with Isopropyl Alcohol or Acetone.
2. Allow surface to air dry for 2 minutes.
3. Peel and affix cushion to locations shown below.
4. Press the entire Cushion to the frame and hold for 1 minute.

**Left Hand Robot shown, Right Hand Robot is reversed (mirror image)**

