

Subject: TP15 Cash Drawer Sticking

Overview

A recent issue has been discovered with a batch of TP15 Cash Drawers. The side rollers in the chassis apply excess pressure on the side of the drawer which causes the drawer not to easily extend. This was found to be an issue with a batch of drawers and limited to approx 200 units.

If a Cash Drawer is found to have this issue and its functionality is not acceptable, the unit should be replaced via Customer Care warranty return, 1-800-780-5525.

<u>INQUIRIES TO:</u>		DATE
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