

Subject: Currency with Metal Security Strip Causes Jams in F53

Overview

There have been reports of currency with metal security strips, like the Canadian \$20, that have jammed at the cassette exit on the F53 bill dispenser. This can usually be prevented by proper bill loading.

Problem

Currency with a wide metal security strip, like the Canadian \$20, tend to have a natural upward curl at the end where the metal strip is located. If the notes are loaded with the metal strip facing upwards and at the leading edge of the cassette they can fold at the exit and because the metal strip does not fold completely the note may jam at the exit. The jam will be more frequent if the leading edge of the note stack is not squared up neatly.



Solution

To avoid jams, the notes should be loaded with the metal security strip at the back of the cassette away from the pick rollers. It is also important to make sure that the leading edge of the note stack is squared up neatly to prevent notes from curling up at the exit slot. See below for bill loading instructions.

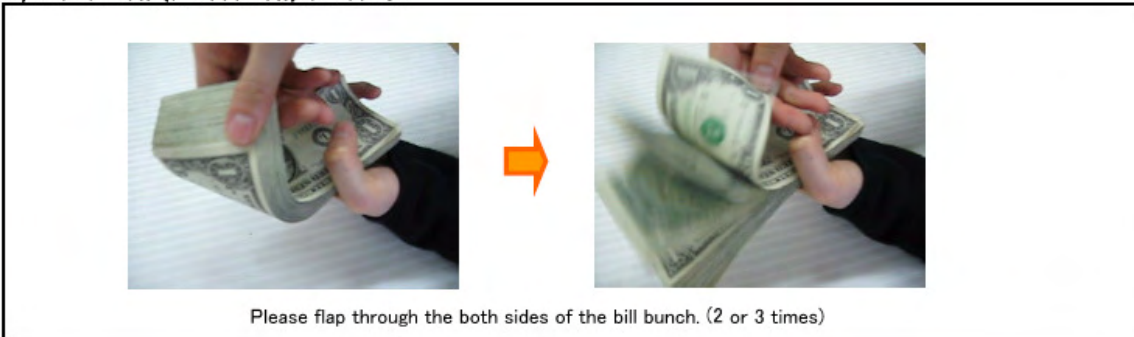


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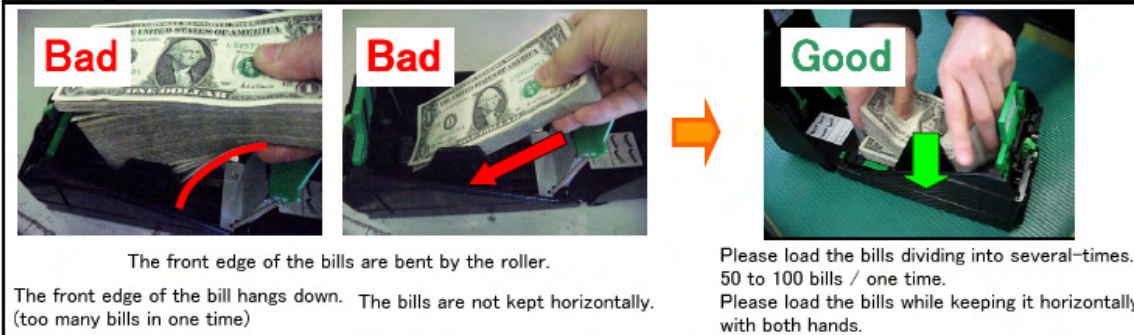
1, Bill condition befor loading



2, Brand-new (almost new) bill bunch



3, Loading Procedure



4, Bill condition in cassette

