

Subject: Hard Disk Drive Security Guard for TeamPoS 36XX (P/N 11003705)

Overview

There is a new HDD security guard option being released for the TeamPoS 36XX terminal. The new option restricts HDD access for customers that want an added level of security over the front door lock. Accommodating the new option requires a recently released TeamPoS 36XX chassis. TeamPoS 36XX Intelligent PINs that start with “PP” will accommodate the new HDD security option, older chassis will not. The new option includes a metal cover and two #10 torque screws. To access the HDDs, the two screws and cover must be removed. The HDD security option is not included as part of the Intelligent PIN. It needs to be ordered separately for installation during system integration or installed in the terminal at a later date.

Product being released

11003705, OPN 3600 HDD SECURITY GRD/BLK

The above kit includes the metal guard and two #10 torque screws. The bracket covers both hard drives and interlocks to the handle on the drive tray. Removal or installation requires a T10 Torx screwdriver. See picture of cover below.



Impact

- Production
 - None. 11003590, Chassis, Barebones accommodate the new option
- Installed Units
 - 11002856, Chassis, Bare Bones (Intelligent PINs that start with RQ) will not accommodate the HDD security option
 - Time to install -approx 5 min. This is not a mandatory option and only installed if purchased by customer.
- Repair Center
 - None: For whole unit swap in the field, the HDD security feature must be removed from the returned unit and reinstalled on the new unit
 - For whole unit swap, chassis 11003590 must be replaced with 11003590.
- Service Spares
 - Spared as required

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