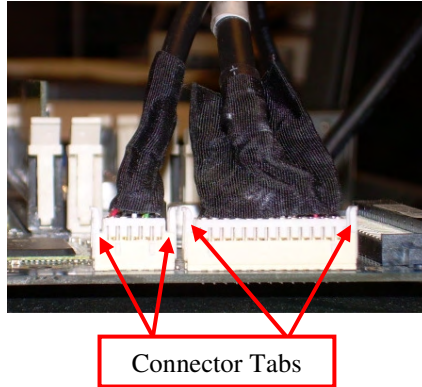


**Subject: TeamPoS 3600 Internal Connectors**

**Overview**

There have been some reports of connector retainer clips being broken in the field when replacing I/O or Motherboards.

The small connectors (examples shown below) have a retaining clip on each side of the connector. When removing one of these cables, the clips must be pressed inward completely and the connector then pulled straight up. If the clips are pressed sideways or outward with enough force, they can be broken off and then will not properly retain the cable into the connector on the board.



**Impact**

- Production      None.
- Installed Units    Care and proper procedure (above) taken when remove these cables from the boards.
- Repair Center    Care and proper procedure (above) taken when remove these cables from the boards.
- Service Spares    None.

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