

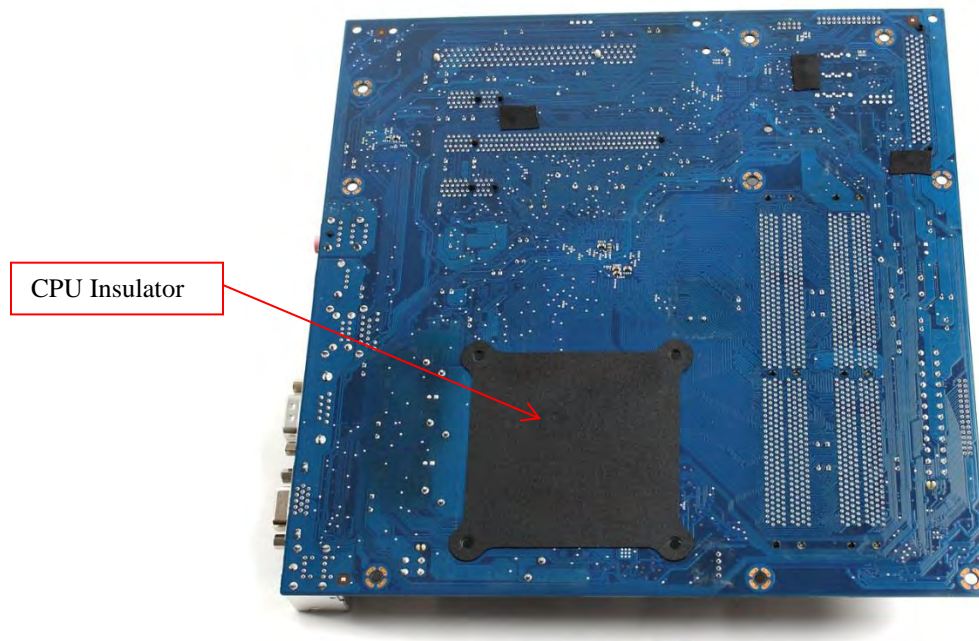
**Subject: TeamPoS 3600 Motherboard CPU Insulator**

**Overview**

There have been (and could be in the future) TeamPoS 3600 Motherboards (11003499S) received for spares that are missing the CPU insulator. This insulator is located on the underside of the Motherboard, see picture below.

This insulator **MUST** be installed on any Motherboard being installed into a terminal. Without this insulator, there is a good chance of shorting and damaging the Motherboard when it is installed in the terminal.

If you should be replacing a Motherboard in a TeamPoS 3600 and the replacement board does not have this insulator installed, remove the insulator from the Motherboard that is being removed and install it on the new Motherboard. This insulator is only lightly adhered to the Motherboard. When attaching the insulator, simply line up the mounting holes then press into place. Even if the adhesive has weakened, the CPU mounting screws will hold the insulator in place once the Motherboard is installed.



**Impact**

- Production      None.
- Installed Units    None. Verify upon service as described above.
- Repair Center    None.
- Service Spares    None.

<u>INQUIRIES TO:</u>		DATE
Fujitsu Frontech North America	_____	_____
Exchange: Sustaining Engineering	Sustaining Engineering	_____
Mail: Fujitsu USA20, Sustaining Engineering	_____	_____
FAX: (949) 458-6257	Product Manager	_____
Internet: <a href="mailto:SustainingEngineering@us.fujitsu.com">SustainingEngineering@us.fujitsu.com</a>	_____	_____
FTP: <a href="ftp://ftp.ftxs.fujitsu.com/Pos/PosSustaining/">ftp://ftp.ftxs.fujitsu.com/Pos/PosSustaining/</a>	Author	_____
Original signature copies maintained by Sustaining Engineering.		