

Technical Bulletin

ScanMaster 2.6.1 Register Upgrade Install Fix

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It has been discovered that a critical database file is failing to install in the C:\Grocery\Files folder on a register upgrade using the new 2.06.01 CD-ROM. New installs are not affected, and the 2.06.01 code itself is not affected – just the install. This problem causes the gr2prs.btr file to not encrypt properly and can cause manager overrides to not work on the POS terminals.

There are three options to correct this.

Two options can be used before completing the installation or a third option is used if installation has already been completed.

IMPORTANT NOTE: if you have already run the 2.06.01-050 upgrade to the lane(s) you must use Option 3

OPTION 1 (RECOMMENDED)

Download the install fix files from the StoreNext FTP site.

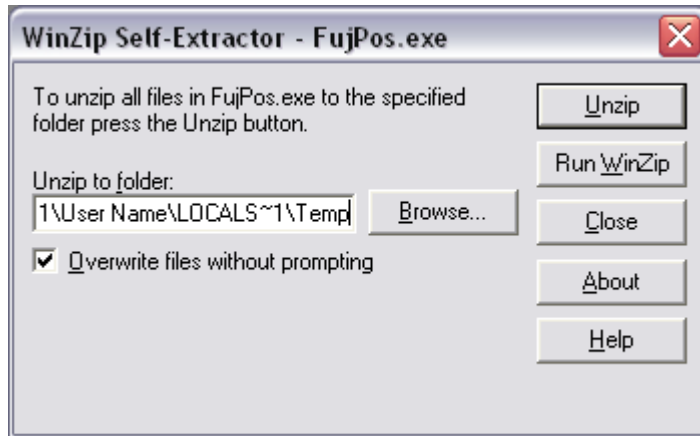
<ftp://ftp.storenext.com/iss45support/scanmaster/V2/20601InstallUtil/> The files are FujPOS.exe (Fujitsu/IBM), NCRPOS.exe (NCR), and UScnPOS.exe (U-Scan terminals). After running one of the Register Install to Server installs, copy the appropriate fix file to the Landrive:\Winreg\Install or Landrive:\UScan\Install folder. The Register Install to Server would be installed to the server manually if upgrading the POS terminals first or the Server install would prompt to install the register install to server after a server upgrade is run. Once the fix file is copied to the Server's Landrive in the \Winreg\Install folder (or UScan folder) do the following:

Run the fix file, i.e. FujPOS.exe. It is a self-extracting zip and the following screen will appear:

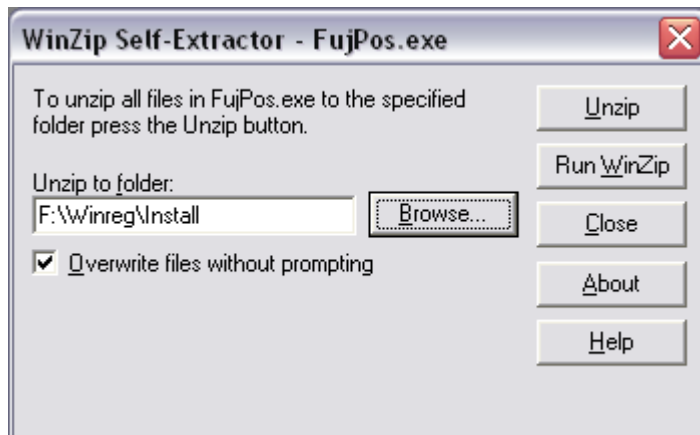
Note: The fix file must be run *after* running one of the Register Installs to the Server and *before* running the Upgrade at the registers.

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Click the Browse button and browse to the \Winreg\Install folder on the landrive.



Click the Unzip button and the following screen appears:



Click OK and then Close the WinZip Self-Extractor program.

The corrected install can now be run on the POS terminals in the usual manner.

OPTION 2

Download the Gr2spkf.btr file from the StoreNext site and copy it to the Server Landrive:\Grocery\Files and all POS C:\Grocery\Files prior to starting the POS upgrades. The POS terminals MUST be able to see the Landrive:\Grocery\Files folder during the upgrade for this method to work.

OPTION 3

To be used only if upgrade on lanes ran prior to fix being installed:

Note: Rerunning the fixed install after already upgrading from the original v2.06.01-050 CD will not fix the problem. Do the following:

After the Server upgrade is completed, copy the Gr2spkf.btr and gr2prs.btr files from Landrive:\Grocery\Files to each lane's c:\grocery\files directory. It is still recommended to install the fix to the server to correct the register install but DO NOT rerun the upgrade on the POS terminals if they were already upgraded from the original v2.06.01-050 CD.

